



The Global Blue Prosperity Returns Lucky Draw Terms and Conditions

The lucky draw will be conducted on 27 February 2020.

To qualify: To qualify for the lucky draw, overseas travellers must be a Global Blue member ("Member") and make at least one purchase with a minimum spend SGD100 at any affiliated Global Blue retailer located in ION Orchard between 3 January 2020 to 9 February 2020 (both dates inclusive) (the "Promotion Period"), claim their GST refund and depart Singapore by air. Only successfully refunded eTRS transactions will qualify for the lucky draw. The refund process must be completed by 23 February 2020 to be eligible for the lucky draw.

The lucky draw: Each Member earns one lucky draw chance with qualified spend at participating retailers within the Promotion Period. Each Member who meets the criteria will be automatically entered into the lucky draw. Winners will be picked at random by Global Blue (by manual or electronic means as Global Blue may determine) in the presence of its auditors. The lucky draw will be conducted at Global Blue's Singapore office. Global Blue reserves the right to change the location of the lucky draw without prior notice. Global Blue reserves the right to draw reserve winners to replace any winner who cannot be contacted, does not respond to or may be subsequently found to be ineligible or disqualified.

Conditions: By participating in the lucky draw, each participant agrees to follow the Prosperity Returns Lucky Draw Terms and Conditions and be bound by any decision of Global Blue (including interpretation of these terms and conditions). The lucky draw is only for Members aged 16 and above as at 3 January 2020. Global Blue reserves the absolute discretion to determine the eligibility of any person who is interested to participate in and/or has participated in the lucky draw. Such determination is final and conclusive, and Global Blue is not obliged to give any reason for disqualifying any person from participation in the lucky draw. Winners will be notified by post and/or e-mail and results of the lucky draw will be published on www.globalblue.com/destinations/singapore. The winners (2 in total) will receive one (1) return economy class air ticket to Singapore from his/her country of residence (as indicated on the passport) and an extra 10% refund on top of the existing tax refund value from their eTRS transaction(s) performed at ION Orchard during the Promotion Period subject to the following terms and conditions: (i) The Prize is non-exchangeable for cash; (ii) Any unused credit balance cannot be redeemed for cash; (iii) only successfully refunded eTRS transactions by 23 February 2020 will be eligible for the additional 10% tax refund value. (iv) The additional 10% tax refund on top of the winner's existing tax refund value from their eTRS transaction(s) performed at ION Orchard will be based on the total refunded transaction amount capped at S\$1000. (v) The vouchers are to be redeemed at Global Blue's office upon presentation of the prize letter by 31 May 2020. (vi) The travel dates are to be between 1 March 2020 to 31 May 2020 (both dates inclusive);

Each participant may win a maximum of one (1) prize. Each winner shall bear all incidentals costs (including taxes) and expenses (including insurance, visas etc.) in connection with the prize. All winners must travel to Singapore within the specified dates provided by Global Blue. The prizes may be subject to other terms or conditions that the merchant or sponsor supplying the prizes may impose. Global Blue assumes no liability or responsibility for the acts or defaults of any merchant or sponsor or for any non-delivery, non-performance or defects in the prizes. Global Blue is not an agent of the merchants or sponsors or vice versa. Other terms and conditions for acceptance of the prizes as informed by Global Blue to the winners shall apply.

By participating in this Lucky Draw, each participant authorises Global Blue to collect, use and disclose his/her information (including, without limitation, his/her name, photograph, video, quote and /or sound bite) in connection with the aforementioned marketing and publicity purposes and /or such other related marketing or promotional activity as Global Blue may determine from time to time, without having to pay any fee or compensation to the Participants.

The decision of Global Blue Singapore on all matters relating to and or in connection with The Prosperity Returns Lucky Draw is final, and no verbal or written correspondence, including but not limited to enquiries and appeals, shall be entertained. Information stated is correct at the time of publishing.

Global Blue may vary these Terms and Conditions or suspend or terminate the Lucky Draw without any notice or liability to any party.

Note: eTRS transactions are issued by Global Blue's affiliated retailers when overseas travellers make purchases at their shops. Overseas travellers may only claim a GST refund after successful validation of their eTRS transactions at Singapore Changi Airport or Seletar Airport.